



Avery Dennison®
Automotive Window Film warranty
and care information



Lifetime Limited Warranty

Avery Dennison Corporation or any of its affiliates and subsidiaries ("Avery Dennison") warrants Avery Dennison automotive window films, professionally installed by authorized dealers in North America, to be free from product manufacturing hidden defects such as adhesive failure, bubbling, cracking, peeling, delamination, demetallization and fading to purple. This limited warranty only extends to the original purchaser, is not transferable and does not include coverage for improper installation (including but not limited to installation which is not executed in accordance with the Avery Dennison installation guidelines) or poor installation quality.

Obligations

The obligation of Avery Dennison under this warranty is limited to replacement of the defective film and re-installation labor for the amount of Avery Dennison window film determined to be defective under these warranty terms. The authorized warranty servicing dealer must obtain written approval from Avery Dennison warranty service department prior to providing warranty service to the original purchaser. If Avery Dennison, at its sole discretion, determines that replacement of the defective film is not commercially reasonable, it can issue credit to the original purchaser. This limited warranty is made in lieu of all warranties expressed or implied. Any implied warranties of fitness for a particular purpose or merchantability applicable to the product last only as long as the written warranties enumerated herein. In no event shall Avery Dennison be responsible for any loss or direct, incidental or consequential damages or limitation on how long an implied warranty lasts so the above limitations and/or exclusion shall not apply to you. Furthermore, Avery Dennison shall not be liable in any manner whatsoever for damages related to use of this product in an illegal manner. This warranty gives you specific legal rights, which may vary from state to state. It is the responsibility of the original purchaser to first notify an authorized dealer, or Avery Dennison of evident defect promptly upon its discovery, by defining the defect in detail and declaring which claims are asserted. Authorized dealers must be permitted sufficient time and opportunity to inspect and examine the products that were claimed to be defective in order to evaluate and respond to any warranty claim. All decisions regarding the existence of manufacturing defects which are covered by this limited warranty shall be made by Avery Dennison and shall be final and binding.

Exclusions

This warranty is void if the Avery Dennison automotive window film is subject to improper care and cleaning, abuse, product misuse and applications on not-recommended substrates or illegal installation. This product is to be used in compliance with all applicable state and provincial laws. Installation of the product in a manner that violates state or local law is a misuse of the product and voids all warranties, expressed or implied, but not limited to the warranty of merchantability. Avery Dennison expressly disclaims all other warranties not set forth herein, including the implied warranty of fitness for a particular purpose and the implied warranty of merchantability.

Claims

Avery Dennison warranties are valid anywhere in the USA and Canada. If the original purchaser experiences product failure they must first contact the authorized dealer who installed the film. If the original installing dealer is not available, the original purchaser can submit a request for warranty service by sending an email to [windowfilm.quality@averydennison.com](mailto>windowfilm.quality@averydennison.com) with a copy of your completed warranty certificate and your original bill of sale to the Avery Dennison Corporation Warranty Service Department. Upon receipt, a representative will help locate a dealer who can provide warranty service.

Warranty Registration

All information on this form must be completed. Please note that Avery Dennison reserves the right to withhold the warranty service if this form is not completed in full.

Customer Information

First/Last _____
Company (if applicable) _____
Address _____
City _____ State/Province _____
Zip _____ Phone _____
Email _____

Dealer Information (or dealer stamp or business card label)

First/Last _____
Company _____
Address _____
City _____ State/Province _____
Zip _____ Phone _____
Email _____

Vehicle Information

Year _____ Make _____ Model _____

Product Information

Front Side _____
Rear Side _____
Rear _____
Other _____

IMPORTANT Warranty claims cannot be processed without the manufacturer's roll numbers filled in by the dealer

Cost \$ _____ Install Date _____
Tax \$ _____ Customer's Signature _____
Total \$ _____ Dealer's Signature _____



Scan the QR code to complete the Automotive Window Film Warranty form online. graphics.averydennison.com/awfwarranty.

Caution!

Honor your dealers request before rolling down or cleaning your windows – here's why

During the film's installation it's normal for a small amount of moisture to get trapped between the film and the glass. Depending on your local weather conditions, it may take a few days for this moisture to completely dry out before the fast tacking adhesive system can thoroughly bond with the glass.

Should I be worried?

Shortly after installation a slight haze or tiny water pockets may appear between the film and the glass. Do not be worried - this is common and it will dry-out and disappear. Sometimes however, the moisture can seem excessive and it can take longer to go away, particularly in colder climates. If you experience this DO NOT attempt to pop or squeeze the pockets – return to your dealer's shop for service.

Cleaning your Avery Dennison Window Film

Your Avery Dennison window film has a protective coating designed to resist minor scratches. This coating can be damaged if you are not careful in how you clean the film. It is important to consider both the cleaning solution and the cleaning cloth. You can make a simple cleaning solution by combining distilled water and a few drops of "soapless soap" baby shampoo in a spray bottle. Alternatively, you can use most store-bought glass cleaners but you must not use ammonia-based cleaners. Never use a brush or abrasive cleaning or scrubbing sponge. After spraying on cleaning solution, Avery Dennison recommends using a clean, soft, non-abrasive cloth or a soft paper towel to dry the window film. Always be sure the drying cloth is free of contamination to extend the like-new appearance of your window film.

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For information on warranty terms, exclusions and certain limitations that apply please see our website: graphics.averydennison.com All statements, technical information and recommendations about Avery Dennison products are based upon tests and information believed to be reliable but do not constitute a guarantee or warranty of any kind. All Avery Dennison products are sold with the understanding that the purchaser has independently determined the suitability of such products for its intended and other purposes.

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